



JANUARY 2024

Massey University Library

Te Putanga ki te Ao Mātauranga

Library Service Catalogue

We provide and enrich access to Te Ao Mātauranga (the world of knowledge) to advance excellence in scholarship and to achieve the goals of Massey University. Our Service Catalogue outlines the expertise and resources we offer.

Information and Resources

We provide:

- Quality collections to support teaching, learning and research (all formats and publication types, print and electronic), including Māori and Pacific Collections
- An online discovery service (via the Library website) to find and access resources
- Print resources not held by Massey via resource-sharing and interlibrary loan services
- Assistance with accessing and borrowing print resources (in person or via online requests) including retrieval and delivery
- Assistance with finding and connecting to electronic resources, including via E-Reserve
- Advice, advocacy and support for using, adapting and creating open education resources
- Purchase of items recommended by Massey staff and students (if approved)
- Selected information and resources for Alumni, retired staff and visitors
- Special print collections to support research and teaching
- University Archives and other archival collections in print and digitally via (Tāmiro)
- Assistance with accessing non-digital Archives and Special Collections material (in person or via the virtual reading room)

Building and Spaces

At each campus we provide:

- Safe and welcoming spaces for individual study, collaborative spaces and group study rooms, community connection spaces; access to desktop computers, wifi, power, printers/scanners
- Access to expert assistance
- Events and engagement activities
- Print collections which are professionally managed to ensure ready access
- Massey University's visual art collections which are showcased in our Libraries
- Archives at Manawatū



Supporting learning and teaching - information literacy and enquiries

We provide:

- Online self-service guidance on finding, accessing and managing information (website content and subject guides, FAQs, video guides)
- First tier assistance with general enquiries for finding, accessing and managing information (service via phone, email, in person)
- Expert assistance in finding and managing information, including a Māori and Pasifika information service
- Teaching of information literacy skills, embedded at point of need into programmes and courses, in collaboration with academic staff (synchronous and asynchronous teaching online and face to face)
- Orientations to the Library service (in person and online)

Supporting Research

We provide:

- Online self-service guidance on finding and managing information, publishing and sharing, research data management, researcher profiles and publication impact measurement
- A research consultation service for postgraduate students, PhD candidates and staff (face to face or online), covering all aspects of library research needs, including referencing software
- Workshops for groups (face to face and online) covering all aspects of library research needs, including referencing software
- A Researcher profile and publication impact report service
- Advice, advocacy and support for Open Access including copyright and Creative Commons License advice
- Preservation of, and open access to, University research outputs including theses in Massey Research Online, and provision of support and advice

[LIBRARY.MASSEY.AC.NZ](https://library.massey.ac.nz)

